

Inland Empire Utilities Agency
Recycled Water Unauthorized Discharge Notification

The Inland Empire Utilities Agency's requirements for recycled water users contain specific provisions for reporting spills or unauthorized discharges. **Timely notification must be made to IEUA even if all the information is not available.**

For any unauthorized discharge of more than 50,000 gallons of tertiary recycled water or for any spills or other release of recycled water from a use site other than minor runoff, once you know this has occurred, the Contracting Agency or Site Supervisor must:

- Immediately (but not later than two (2) hours after the discharge) notify IEUA by telephone and provide the information below.
- Within 24 hours after notification, complete reporting form and submit to IEUA.

Provide the following information when you notify IEUA:

- Date and time the unauthorized discharge began and ended
- Location of the unauthorized discharge
- If the unauthorized discharge entered a storm drain or receiving water
- Estimated volume of the unauthorized discharge or flow rate, if it is ongoing
- Estimated time of repair
- Cause of the unauthorized discharge
- Agencies involved with repair and clean-up
- Corrective actions taken or plans for corrective actions

IEUA will notify the Santa Ana Regional Water Quality Control Board (Regional Board) if the unauthorized discharge is determined to be a reportable event. Additional information may be requested from the Contracting Agency if it is deemed necessary for IEUA to submit a written report to the Regional Board (i.e. discharge of more than 50,000 gallon of tertiary recycled water into waters of the State). The Contracting Agency will receive a copy of the written report for their records.

IEUA Primary Contact for Unauthorized Discharge Notification:

Name & Title: Steve Smith, Recycled Water Service Coordinator

Phone Number: 951.295.7736

Email: ssmith@ieua.org

IEUA Secondary Contact for Unauthorized Discharge Notification:

Name & Title: Randy Lee, Manager of Operations

Phone Number: 909.472.1722

Email: rllee@ieua.org

IEUA Contact for Unauthorized Discharge Reporting Form Submittal:

Name & Title: Bonita Fan, Sr. Environmental Compliance Officer

Phone Number: 909.993.1716

Email: bfan@ieua.org

**Inland Empire Utilities Agency
Recycled Water Unauthorized Discharge Reporting Form**

Name: _____

Phone: _____

City/Agency: _____

Contact for Follow-Up (Name/Phone): _____

Date/time IEUA was notified: _____

Date form was submitted to IEUA: _____

Information on Unauthorized Discharge

Recycled water user site name: _____

Type of recycled water use: _____

Location of discharge: _____

Date/time discharge began: _____

Date/time discharge ended: _____

Estimated/Actual volume discharged (gallons): _____

Estimated/Actual time of repair: _____

If still ongoing, estimate flow rate (gpm): _____

Did the recycled water enter/will it enter storm drains/receiving waters (e.g. rivers, creeks, or lakes); if so, identify: _____

Agencies/entities involved with repair and/or clean-up: _____

Cause of the unauthorized discharge: _____

Corrective actions taken to correct discharge and preventative measures implemented to prevent recurrence: _____